

No. 012/VGL/022
CENTRAL VIGILANCE COMMISSION

SATARKTA BHAVAN,
BLOCK-A, GPO COMPLEX,
INA, NEW DELHI-110023

Dated: 29.03.2012

CIRCULAR No.09/03/12

Subject: IT enabled application in CVC for the Core Processes.

Central Vigilance Commission has been working towards leveraging IT for not only simplification of processes but also enhancing interaction with all the stakeholders in the fight against corruption. An IT enabled Application for Complaints processing online has been developed and implemented in the Commission. This Application handles complaints from all sources in electronic form and ensures expeditious disposal.

2. In this process, complaints on which it has been decided to send the same for 'Necessary Action' (NA) are being forwarded to the CVO concerned by the Commission through this Application. Such complaints sent for necessary action would henceforth not be sent in hard copy and will be transmitted electronically. However, the complaints sent for investigation and report to the CVO will continue to be handled/sent by post. In addition, the CVOs can also send the Monthly Reports electronically through this Portal.

3. E-mails and SMS systems are also being integrated by this application for sending alerts to all the CVOs and for status updates to the complainants.

4. All CVOs have to access their accounts with User ID and Passwords, through the CVC portal <http://portal.cvc.gov.in> For any further query/help please contact the following numbers: 011-24657642 & 24651087.



(J.Vinod Kumar)

Officer on Special Duty

All Chief Vigilance Officers of Ministries / Departments / PSUs / Banks / Insurance Companies / Autonomous Organizations / Societies / UTs.